

Core Return Policy



The TRC Core Return Policy includes:

- Prepaid Freight on all qualifying core returns
- All necessary paperwork included with every unit
- Pre-filled out Bill of Lading to streamline returns

Core Return Policy

- Cores must be returned within **6 months** of the original invoice date to be eligible for credit.
- Cores must be the same model as the unit purchased; **“Like for Like”**.
- Cores must be **completely drained** of all oil.
- Cores must be **fully assembled** and have **no missing parts**.
- Cores must have a **core return tag attached to the core** to receive full credit (figure 1a & 1b).
- Must have a **minimum of 2 cores per pallet** to be eligible for prepaid core return (figure 1a).
 - A \$75 charge will be issued on single core pallets returned.
- If multiple pallets returned under one BOL include copy of BOL with **each** pallet in a document bag (figure 1a).
- **Contact the Designated Carrier** provided on the Bill of Lading (figure 2) to **schedule a pick up**. Failure to use the designated carrier will result in a charge back for the difference in freight cost.

Adhering to this procedure will ensure your core returns and credits are processed within 72 hours of core receipt. Failure to abide by this procedure will result in credit ineligibility or delays.

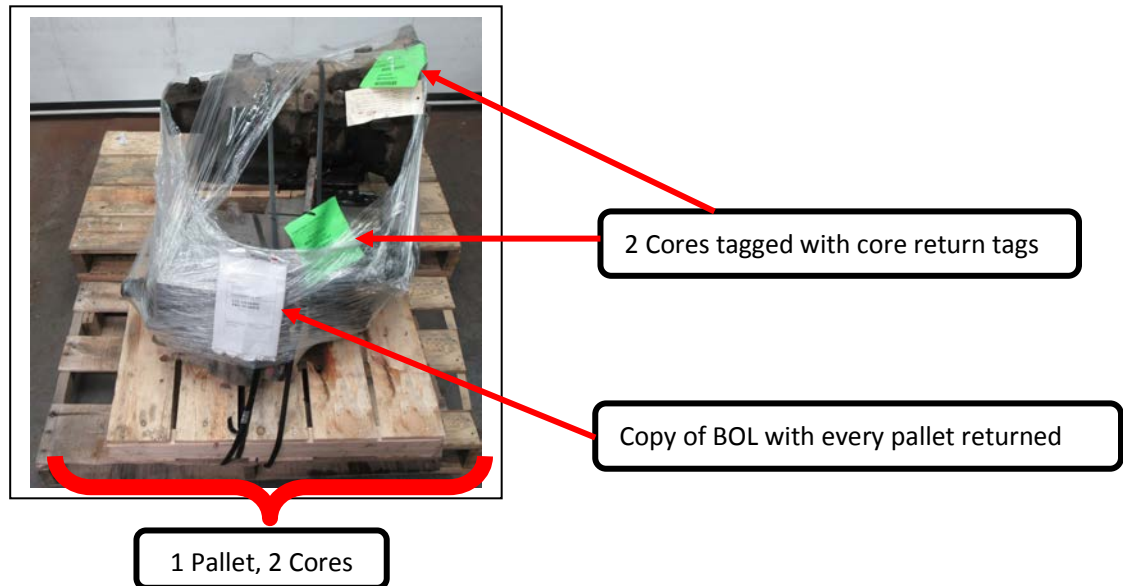
Core Credit Reduction Table

Core Return Description	Manual Transmission	Automatic Manual Transmission	Allison Legacy Transmission (AT, MT, HT)	Allison World Transmission (1000, 2000, 3000 4000 Series)	Light Duty Automatic Transmission	Differential	Steering
Unit does not rotate Freely	\$ 750	\$ 750	N/A	N/A	N/A	\$ 250	\$ 150
Cracked Case or Excessive Rust	\$ 750	\$ 750	\$ 400	\$ 750	\$ 400	\$ 250	\$ 150
Missing Parts	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175
Disassembled Core	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125
Failure to Drain Oil	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100
Less than 2 cores on a pallet	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75

Disclaimer

Any Transmission, Differential or Steering gear that is burnt up, has bulging cases, units that have been exposed to fire or units that have severe rust as a result of prolonged weather exposure will not be acceptable for any core credit.

Figure 1a



Core Return Tag Must Be Attached to Core

- No need to fill in your information
- All information is provided by the unit serial number
- Tags are waterproof and tear resistant
- All tags are provided with a zip tie to ensure the tag remains attached to the core
- **Perforated portion not to be removed**

Figure 1b - Core Return Tag

Urgent Item: Core Return Tag

Core must be returned with this tag promptly to receive full credit

Core Model	Core Serial Number
FRO16210-C1	ASMG045288-1
	
Unit Model	Unit Serial Number
FRO16210	ASMG045288
	

Note: If you are missing a Core Return Tag, contact the Call Center or download a replacement Core Return Tag at www.trcreman.com/promotionsandliterature.php. Required info to be filled in by the customer.

Figure 2 - Prepaid Bill of Lading

The BOL will have designated carrier contact info based on your location

Fill in the date

Fill the quantity of pallets being sent
Fill in the quantity of cores being sent
Min of 2 cores per 1 pallet required

Adding PO#/Inv#/Serial# is helpful

Fill in pickup address

Fill in total weight

Sign and Date

****PLEASE FILL IN THE SHADED AREAS****

STRAIGHT BILL OF LADING - ORIGINAL - NOT NEGOTIABLE			
DESIGNATED CARRIER CONTACT INFO WILL BE LOCATED HERE		AFFIX PRO LABEL HERE	
DATE: 1/4/16			
ROUTE		SHIPPER NO.:	
TO CONSIGNEE: TRC		BLIND SHIPPERS NO.:	
STREET: 2501 Route 73 South		FROM SHIPPER: ABC Truck Dealer	
DESTINATION: CITY-STATE-ZIP: Cinnaminson, NJ 08077 PHONE NO: 1-800-257-0444		STREET: 123 Main Street	
		TOWN, US 12345	
DESIGNATED CARRIER PREPAID BILLING INFO WILL BE LOCATED HERE			
NO. SHIPPING UNITS	KIND OF PACKAGING, DESCRIPTIONS OF ARTICLES, SPECIAL MARKS AND EXCEPTIONS	WEIGHT LBS (SUBJECT TO CORR.)	CLASS
1	2 Cores	600	50
			50
Reference #'s:			
PO# 1234567		SERIAL# 1234567	
Inv# PSINV12345		SERIAL# 7654321	
"FREIGHT COLLECT" UNLESS AUTHORIZED BELOW			
SHIP VIA OTHER:		REASON:	
AUTHORIZED BY:			
<small>REMOVED SUBJECT TO THE CLASSIFICATIONS AND TARIFFS IN EFFECT ON THE DATE OF THE ISSUE OF THIS BILL OF LADING. THE PROPERTY DESCRIBED ABOVE IN CURRENT GOOD ORDER, EXCEPT AS NOTED (CONTENTS AND CONDITION OF PACKAGE UNKNOWN, MARKED, CONSIGNED AND DESTROYED AS INDICATED ABOVE WHICH AND CARRIER BEING UNDERSTOOD THROUGHOUT THIS CONTRACT AS MEANING ANY PERSON, CORPORATION IN POSSESSION OF THE PROPERTY UNDER THE CONTRACT AGREES TO CARRY ITS USUAL PLACE OF DELIVERY AT SAID DESTINATION. IF ON ITS ROUTE, OTHERWISE TO DELIVER TO ANOTHER CARRIER ON THE ROUTE TO SAID DESTINATION. IT IS MUTUALLY AGREED AS TO EACH CARRIER OF ALL OR ANY OF SAID PROPERTY OVER ALL OR ANY PORTION OF SAID ROUTE TO DESTINATION AND AS TO EACH PARTY AT ANY TIME INTERESTED IN ALL OR ANY SAID PROPERTY, THAT EVERY SERVICE TO BE PERFORMED HEREUNDER SHALL BE SUBJECT TO ALL THE BILL OF LADING TERMS AND CONDITIONS IN THE GOVERNING CLASSIFICATION ON THE DATE OF THE SHIPMENT. SHIPPER HEREBY CERTIFIES THAT HE IS FAMILIAR WITH ALL THE BILL OF LADING TERMS AND CONDITIONS IN THE GOVERNING CLASSIFICATION AND THE SAID TERMS AND CONDITIONS ARE HEREBY AGREED TO BY THE SHIPPER.</small>			
<small>THIS IS TO CERTIFY THAT THE ABOVE NAMED MATERIALS ARE PROPERLY CLASSIFIED, DESCRIBED, PACKAGED, MARKED AND LABELED, AND ARE IN PROPER CONDITION FOR TRANSPORTATION ACCORDING TO THE APPLICABLE REGULATIONS OF THE DEPARTMENT OF TRANSPORTATION.</small>		<small>NOTE: WHERE THE RATE IS DEPENDENT ON VALUE, SHIPPERS ARE REQUIRED TO STATE SPECIFICALLY IN WRITING THE AGREED OR DECLARED VALUE OF THE PROPERTY. THE AGREED OR DECLARED VALUE IS HEREBY SPECIFICALLY STATED BY THE SHIPPER TO BE NOT EXCEEDING PER</small>	
<small>SUBJECT TO SECTION 7 OF THE CONDITIONS, IF THIS SHIPMENT IS TO BE DELIVERED TO THE CONSIGNEE WITHOUT RECOURSE, THE CONSIGNEE SHALL SIGN THE FOLLOWING STATEMENT: THE CARRIER SHALL NOT MAKE DELIVERY OF THE SHIPMENT WITHOUT PAYMENT OF FREIGHT AND ALL OTHER LAWFUL CHARGES.</small>		<small>UNIT NO.</small>	
<small>SIGNATURE OF CONSIGNOR:</small> Joe Smith		<small>DATE:</small> 1/4/16	

Note: If you are missing the Bill of Lading, contact the Call Center.