

# Core Return Policy



The TRC Core Return Policy includes:

- Prepaid Freight on all qualifying core returns
- All necessary paperwork included with every unit
- Pre-filled out Bill of Lading to streamline returns

## Core Return Policy

- Cores must be returned within **6 months** of the original invoice date to be eligible for credit.
- Cores must be the same model as the unit purchased; **“Like for Like”**.
- Cores must be **completely drained** of all oil.
- Cores must be **fully assembled** and have **no missing parts**.
- Cores must have a **core return tag attached to the core** to receive full credit (figure 1a & 1b).
- Must have a **minimum of 2 cores per pallet** to be eligible for prepaid core return (figure 1a).
  - A \$75 charge will be issued on single core pallets returned.
- If multiple pallets returned under one BOL include copy of BOL with **each** pallet in a document bag (figure 1a).
- **Contact the Designated Carrier** provided on the Bill of Lading (figure 2) to **schedule a pick up**. Failure to use the designated carrier will result in a charge back for the difference in freight cost.

Adhering to this procedure will ensure your core returns and credits are processed within 72 hours of core receipt. Failure to abide by this procedure will result in credit ineligibility or delays.

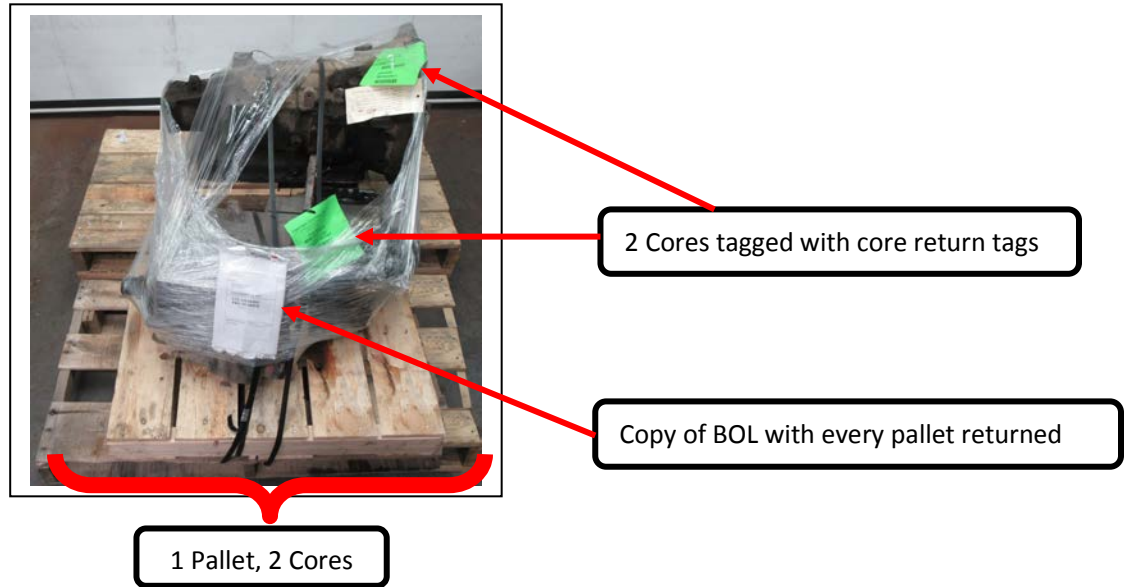
Core Credit Reduction Table

Core Return Description	Manual Transmission	Automatic Manual Transmission	Allison Legacy Transmission (AT, MT, HT)	Allison World Transmission (1000, 2000, 3000 4000 Series)	Light Duty Automatic Transmission	Differential	Steering
Unit does not rotate Freely	\$ 750	\$ 750	N/A	N/A	N/A	\$ 250	\$ 150
Cracked Case or Excessive Rust	\$ 750	\$ 750	\$ 400	\$ 750	\$ 400	\$ 250	\$ 150
Missing Parts	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175
Disassembled Core	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125
Failure to Drain Oil	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100
Less than 2 cores on a pallet	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75

### Disclaimer

Any Transmission, Differential or Steering gear that is burnt up, has bulging cases, units that have been exposed to fire or units that have severe rust as a result of prolonged weather exposure will not be acceptable for any core credit.

**Figure 1a**



**Figure 1b - Core Return Tag**

**Core Return Tag Must Be Attached to Core**

- No need to fill in your information
- All information is provided by the unit serial number
- Tags are waterproof and tear resistant
- All tags are provided with a zip tie to ensure the tag remains attached to the core
- **Perforated portion not to be removed**



Note: If you are missing a Core Return Tag, contact the Call Center or download a replacement Core Return Tag at [www.trcreman.com/promotionsandliterature.php](http://www.trcreman.com/promotionsandliterature.php). Required info to be filled in by the customer.

**Figure 2 - Prepaid Bill of Lading**

The BOL will have designated carrier contact info based on your location

Fill in pickup address

Fill in the date

Fill the quantity of pallets being sent  
Fill in the quantity of cores being sent  
**\*Min of 2 cores per 1 pallet required\***

Fill in total weight

Adding PO#/Inv#/Serial# is helpful

Sign and Date

STRAIGHT BILL OF LADING – ORIGINAL – NOT NEGOTIABLE

**DESIGNATED CARRIER**  
*CONTACT INFO WILL BE LOCATED HERE*

AFFIX PRO LABEL HERE

DATE: **1/4/16**

ROUTE		SHIPPERS NO.:	
TO CONSIGNEE: TRC		BLIND SHIPPERS NO.:	
FROM SHIPPER: <b>ABC Truck Dealer</b>			
STREET: 2501 Route 73 South		STREET: <b>123 Main Street</b>	
DESTINATION: CITY-STATE-ZIP: Cinnaminson, NJ 08077		ORGIN: CITY-STATE-ZIP: <b>Town, US 12345</b>	
PHONE NO: 1-800-257-0444		PHONE NO:	

**DESIGNATED CARRIER PREPAID BILLING INFO WILL BE LOCATED HERE**

NO. SHIPPING UNITS	KIND OF PACKAGING, DESCRIPTIONS OF ARTICLES, SPECIAL MARKS AND EXCEPTIONS	WEIGHT LBS (SUBJECT TO CORR.)	CLASS
<b>1</b>	<b>2 Cores</b>	<b>600</b>	50
			50

Reference #'s:  
**PO# 1234567 SERIAL# 1234567**  
**Inv# PSINV12345 SERIAL# 7654321**

"FREIGHT COLLECT" UNLESS AUTHORIZED BELOW

SHIP VIA OTHER: REASON:

AUTHORIZED BY:

REMOVED SUBJECT TO THE CLASSIFICATIONS AND TARIFFS IN EFFECT ON THE DATE OF THE ISSUE OF THIS BILL OF LADING. THE PROPERTY DESCRIBED ABOVE IN CONFORMS TO THE CLASSIFICATIONS AND TARIFFS IN EFFECT ON THE DATE OF THE ISSUE OF THIS BILL OF LADING. THE PROPERTY DESCRIBED ABOVE IN CONFORMS TO THE CLASSIFICATIONS AND TARIFFS IN EFFECT ON THE DATE OF THE ISSUE OF THIS BILL OF LADING. THE PROPERTY DESCRIBED ABOVE IN CONFORMS TO THE CLASSIFICATIONS AND TARIFFS IN EFFECT ON THE DATE OF THE ISSUE OF THIS BILL OF LADING. THE PROPERTY DESCRIBED ABOVE IN CONFORMS TO THE CLASSIFICATIONS AND TARIFFS IN EFFECT ON THE DATE OF THE ISSUE OF THIS BILL OF LADING.

<p>THIS IS TO CERTIFY THAT THE ABOVE NAMED MATERIALS ARE PROPERLY CLASSIFIED, DESCRIBED, PACKAGED, MARKED AND LABELED, AND ARE IN PROPER CONDITION FOR TRANSPORTATION ACCORDING TO THE APPLICABLE REGULATIONS OF THE DEPARTMENT OF TRANSPORTATION.</p> <p>SUBJECT TO SECTION 7 OF THE CONDITIONS, IF THIS SHIPMENT IS TO BE DELIVERED TO THE CONSIGNEE WITHOUT RECOURSE, THE CONSIGNEE SHALL SIGN THE FOLLOWING STATEMENT: THE CARRIER SHALL NOT MAKE DELIVERY OF THE SHIPMENT WITHOUT PAYMENT OF FREIGHT AND ALL OTHER LAWFUL CHARGES.</p> <p>SIGNATURE OF CONSIGNOR: <b>Joe Smith</b></p>	<p>NOTE: WHERE THE RATE IS DEPENDENT ON VALUE, SHIPPERS ARE REQUIRED TO STATE SPECIFICALLY IN WRITING THE AGREED OR DECLARED VALUE OF THE PROPERTY, THE AGREED OR DECLARED VALUE IS HEREBY SPECIFICALLY STATED BY THE SHIPPER TO BE NOT EXCEEDING PER</p> <p>UNIT NO. UNITS (SKIDS, CTNS, BUNDLES, ETC.)</p> <p>DATE: <b>1/4/16</b></p>
---	---

**\*\*PLEASE FILL IN THE SHADED AREAS\*\***

Note: If you are missing the Bill of Lading, contact the Call Center.