



Core Return Policy

- Cores must be returned within **6 months** of the original invoice date to be eligible for credit.
- Cores must be the same model as the unit purchased; **“Like for Like”**.
- Cores must be **completely drained** of all oil.
- Cores must be **fully assembled** and have **no missing parts**.
- Cores must have a **core return tag attached to the core** to receive full credit (figure 1a & 1b).
- Must have a **minimum of 2 cores per pallet** to be eligible for prepaid core return (figure 1a).
 - A \$75 charge will be issued on single core pallets returned.
- If multiple pallets returned under one BOL, include copy of BOL with **each** pallet (figure 1a).
- Prior to returning cores, email TRCcores@trcreman.com or call (855) 587-2736 to schedule a core return. The following information will be needed. **Discard the BOL that MAY have been received in the core packet.**
 - **If green core tag is present, please provide:**
 - Unit Serial Number from core tag
 - Pickup location name and address
 - **If green core tag is not present, please provide the following:**
 - Name of Customer
 - Pickup location and address
 - Customer PO Numbers OR Unit Serial Numbers
 - Model Numbers
 - Number of pallets – **2 cores per pallet**
- The BOL will be sent to you via Email (figure 2).

Adhering to this procedure will ensure your core returns and credits are processed within 72 hours of core receipt. Failure to abide by this procedure will result in credit ineligibility or delays.

Core Credit Reduction Table

Core Return Description	Manual Transmission	Automatic Manual Transmission	Allison Legacy Transmission (AT, MT, HT)	Allison World Transmission (1000, 2000, 3000 4000 Series)	Light Duty Automatic Transmission	Differential	Steering
Unit does not rotate Freely	\$ 750	\$ 750	N/A	N/A	N/A	\$ 250	\$ 150
Cracked Case or Excessive Rust	\$ 750	\$ 750	\$ 400	\$ 750	\$ 400	\$ 250	\$ 150
Missing Parts	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175
Disassembled Core	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125
Failure to Drain Oil	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100
Less than 2 cores on a pallet	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75	\$ 75

Disclaimer

Any Transmission, Differential or Steering gear that is burnt up, has bulging cases, units that have been exposed to fire or units that have severe rust as a result of prolonged weather exposure will not be acceptable for any core credit.

Figure 1a

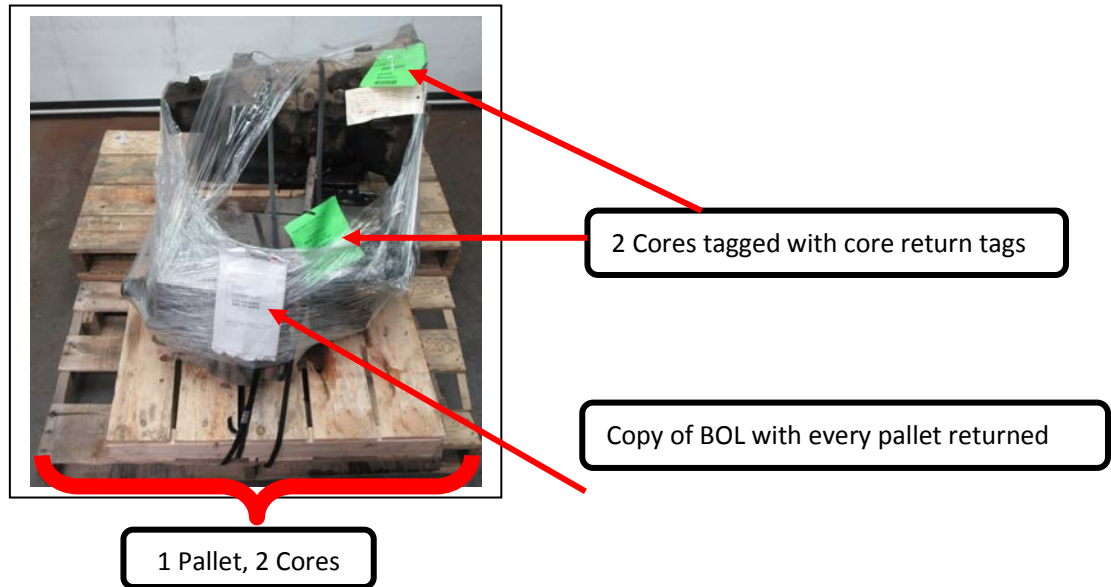
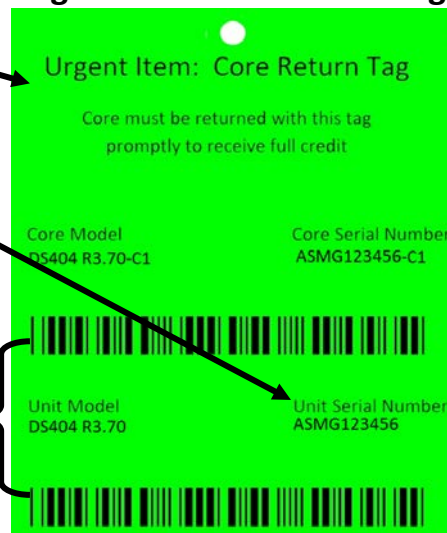


Figure 1b - Core Return Tag

Core Return Tag Must Be Attached to Core

- No need to fill in your information
- All information is provided by the unit serial number
- Tags are waterproof and tear resistant
- All tags are provided with a zip tie to ensure the tag remains attached to the core
- **Perforated portion not to be removed**



Note: If you are missing a Core Return Tag, contact the Call Center or download a replacement Core Return Tag at www.trcreman.com/promotionsandliterature.php. Required info to be filled in by the customer.



Figure 2 - Prepaid Bill of Lading

The BOL will have all pertinent information filled in by TRC. Customer has to attach a copy of emailed BOL to every pallet being returned.

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BOL#: KBX26090817
 Shipment Type: LTL
 Freight Charges Terms: **Third Party**
 || Master Bill of Lading with attached underlying Bill of Lading

Uniform Straight Bill of Lading
 Original Not Negotiable
 Tender Date: 03/27/2017

Ship From ABC Truck Dealer 123 Main Street Town, US 12345 TEL: (555) 123-4567		Ship To TRC 2501 ROUTE 73 SOUTH Cinnaminson, NJ 08077 United States TEL:	
Bill To TRC 2501 Route 73 Cinnaminson, NJ 08077 United States Lisa Kleiman TEL: (856) 665-4445 FAX: (856) 665-4880 x		<i>Affix PRO Label Here</i>	
Carrier Information Carrier Name: Central Transport Trailer Number: Carrier SCAC: CTII Seal Number: Pro Number: Shipment Mode: Dry Van Broker Carrier: Carrier Phone:		Special Services and Instructions Pickup Notes: Core Return DS404 R3.70-C1, RS404 R3.70-C1 Delivery Notes: Core Return DS404 R3.70-C1, RS404 R3.70-C1	
Billing References Pickup Date: 03/27/2017 BOL#: KBX26090817 Pickup Number: QUOTE#: PO Number: 9876543 SO Number:			
Shipping Items			
LTL Only	Emergency Telephone number for all Hazardous Material:		
Pkg Qty	Pkg Type	Weight	Class/NMFC
1	Pallet(s)	1500	50
PO Number		SO Number	
9876543		SKU#	
		H/M	
		Kind of packaging, Description of Articles, Special Marks, and Exceptions	
		Desc: 2 CORES	
Pkg Qty Total: 1		Shipping Pallets Total: 1	
Class 50:		Weight Total: 1500	
Insurance, Liability & Handling Notes (1) (2) & (3) Note (1) Where the rate is dependent on value, clients are required to state specifically in writing the agreed or declared value of the property. The agreed or declared value of the property is hereby specifically stated by the shipper to be not exceeding \$ _____ per _____ Note (2) Liability limitations for loss or damage in this shipment may be applicable. See 49 USC 14706 (C)(3)(A) & (B). Note (3) Commodities requiring special or additional care or attention in handling or stowing must be so marked and packaged as to ensure the safe transportation with ordinary care. See section 2(a) of NMFC item 360		Shipping Agreement RECEIVED, subject to individually negotiated rates or contracts that have been agreed upon in writing between the carrier and shipper. If applicable, reference to the rates, classifications and rules that have been established by the carrier and are available to the shipper on request, the property described above, in apparent good order, except as noted (contents and condition of contents of package unknown) marked, consigned and destined as shown above, which said carrier agrees to carry to destination, if in its route, or otherwise to deliver to another carrier on the route to destination. It is mutually agreed, as to each carrier of all or any of said property cover all or any portion of said route to destination and as to each party at any time intended an all or any said property, that every service to be performed hereunder shall be subject to all the terms and conditions of the Uniform Bill of Lading set forth in the National Motor Freight Classification (NMFC) and successive issues. The shipper hereby certifies that he is familiar with all the said terms and conditions of the said bill of lading, including those on the back thereof, and the said terms and conditions are hereby accepted by the shipper and accepted for himself and his assigns.	
Section 7 FOR FREIGHT COLLECT SHIPMENTS: If this shipment is to be delivered to the consignee without recourse on the consignee, the consignee shall sign the following statement. The carrier may decline to make delivery of this shipment without payment of freight and all other lawful charges _____ (Signature of Consignee)		Freight Handling Information Trailer loaded by: _____ Freight counted by: _____ Client _____ Client _____ Driver _____ Driver/Pieces _____ Driver/Pallets _____	
Client Signature This is to certify that the above named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the U.S. DOT. Signature: _____ Date: _____ Print Name: Zack Slusser		Carrier Signature Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the U.S. DOT emergency response guidebook or equivalent documentation in the vehicle. Property described above is received in good order, except as noted. Signature: _____ Date: _____ Print Name: _____	

Sign and Date

Note: If you do not receive the Bill of Lading, contact the Call Center at (855) 587-2736.